

Limelight Arts Travel

Organising your travel arrangements with Mary Rossi Travel

Valid from 26.07.2022

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Organising your flights, insurance, pre- and post-tour accommodation and additional travel with Mary Rossi Travel

We're delighted that you have chosen to join a Limelight Arts Travel tour. For clients wishing to book travel to get to and from the tour, obtain travel insurance and make additional travel bookings, we have made special arrangements with one of Australia's most experienced specialist travel agencies, Mary Rossi Travel.

Unlike other agencies, which bundle their fees and commissions in an opaque way, Mary Rossi Travel uses a transparent fee structure. Mary Rossi Travel's fee is added onto the fare or tariff charged by the provider. It will always be clear to you which services incur a fee, and what the fee is.

As part of our agreement with Mary Rossi Travel, the tour price includes the fees for making basic travel arrangements to get to and from the tour. This covers:

- Domestic and international air travel to get directly to and from the tour destination. (More complex arrangements may incur an additional fee.)
- Reservations on your behalf at the group hotel, to enable you to arrive at the hotel a few days before your tour commences, or to extend your stay at it following the conclusion of your tour.
- Airfare amendment or cancellation fees, where the amendment or cancellation is as the result of a decision made by Limelight Arts Travel.

Limelight Arts Travel's arrangement with Mary Rossi Travel does not cover fees for the following kinds of services:

- Ticketing international and domestic airfares to join or leave a tour directly, where the booking is made using Frequent Flyers awards or points.
- Airfare amendment or cancellation fees where the change or cancellation has been made by you. You may be able to claim any fees levied by Mary Rossi Travel from your travel insurer.
- Reservations made on your behalf at hotels that are not the hotels where the tour itinerary starts or ends.
- Reservations for airport transfers, car hire, additional tours, cruise or rail bookings.
- Visa or ESTA applications, or assistance to make an insurance claim.
- Mary Rossi Travel charges additional fees for certain payment methods, such as credit cards. Please contact your Mary Rossi Travel representative to clarify these.

This is not an exhaustive list and there may be additional services that our arrangement with Mary Rossi Travel does not cover. Please speak to Limelight Arts Travel or to our Mary Rossi Travel representative to clarify.

You can find the present schedule of fees for Mary Rossi Travel's services [here](#). Mary Rossi Travel has its own [Terms and Conditions](#). You can read Limelight Arts Travel's [Terms and Conditions](#) here.